Keywords:
supply chain, artificial intelligence, global, government, regulations, data

Synopsis:
Policy and industry experts discuss how artificial intelligence and the digital supply chain will likely have a major effect on the global economy and international trade. As global supply chains integrate artificial intelligence at every level – from customer service chatbots to rapid product inspection – business and policy leaders must consider the government’s role in regulating the new technology. Panelists discuss these complexities.

Panel:
• Suketu Gandhi, partner at A.T. Kearney
• John Miller, vice president of policy and senior counsel of the Information Technology Industry Council (ITIC)
• Emad AlJunaidi, chief procurement officer at Tronox
• Moderated by Suresh Acharya, professor of Decision, Operations, and Information Technology at the University of Maryland

Critical Thinking and Discussion Questions:
1. What should students interested in supply chain management careers learn about AI and why?
2. Do you agree or disagree that the digital divide between countries will gradually shrink over time? Provide evidence to support your opinion.
3. Discuss the opportunities and challenges of AI’s impact on humans, particularly as they apply to the global supply chain.
4. How does AI impact cross-border trade?
5. Discuss how governments are harnessing the power of AI.
6. Mr. Gandhi mentions that “governments cannot control data.” Do you agree or disagree with this statement?
7. Each of the panelists witness AI and the proliferation of data differently in their organizations. Which perspective did you find most interesting and why?